

## Louise Howard

[l.howard@griffith.edu.au](mailto:l.howard@griffith.edu.au)

Brisbane, Queensland

(+61) 466535449

<https://www.linkedin.com/in/louise-howard-2597157a/>

### **Area of Expertise Summary:**

- Data governance and data informed decision making
- Detailed understanding of higher education and public sector technology environment
- Experienced with implementing continuous improvement and business process change
- Strategic management of evolving technologies, core infrastructure and enterprise knowledge
- Expertise in strategic and operational planning and performance reporting
- Public sector governance and strategy
- Business development

### **Career Profile and Highlights Summary:**

High performing ICT Executive with experience at driving down costs and delivering results. Committed data and information governance professional with experience in local and state government and the not for profit sector. Ability to establish strategic, mutually beneficial partnerships and relationships with colleagues, vendors and service providers. Effective stakeholder engagement with a diverse range of senior executives. Seeking a non-executive role in an organisation which aligns with my experience and personal interests of technology, equity and increasing opportunity for all individuals.

As Director IT Infrastructure and Cloud, Griffith University (current), achievements include:

- Member of the Council of Australasian University Directors of Information Technology (CAUDIT) Working Party for 2017 Top Ten Technology Issues for Higher Education
- Implementation of Multi-Tenancy Applications including Azure Architecture for 10,000 higher education staff

As Director Business Management, Transport and Main Roads (2012-2015) managed HR, Finance, Risk and Compliance, Vendor Management, and Asset Management for ICT Division. Achievements include:

- Procured and implemented a cloud-based enterprise wide library management system
- Reduced departmental annual spend on ICT desktop hardware by 30 per cent (\$1.5 million)
- Project Executive for 'Voice over Internet Protocol' Project rolling out new system to a regionally distributed organisation of 8,000 staff and delivering over \$5.63 million in benefits
- Managed and reported a \$97 million operational branch budget with establishment management for 315 staff

### **Board and Committee Positions:**

- Committee Member, Women in Technology ICT Subcommittee
- Board Member and Secretary, Colonial Forces Study Group (Qld) Inc.

- Committee Member, Questnet Conference 2018 (scheduled September 2018)
- Director (User Experience) 2017 International Open Repositories Conference, 331 attendees, 96 per cent positive response rate to conference dinner and experience activities

#### **Selected Academic Qualifications:**

Graduate Certificate in Business - Managing and Leading in the Public Sector

Queensland University of Technology

Master of Applied Science - Information Management

Charles Sturt University

Bachelor of Arts

University of Tasmania

#### **Selected Professional Development:**

2018 Board Readiness Program (Women in Technology)

2017 EDUCAUSE CIO Leadership Institute, California

2017 Executive Ready, Women and Leadership Australia

2014 Budgeting in times of fiscal restraint – ANZOG Masterclass for Executives

2014 Gartner Academy for Leadership for Aspiring CIOs

2014 TMR's Leadership and Excellence Development Program

- Strategically managing public funds
- Leading contestability and strategic sourcing in the public sector
- Actioning strategic change and innovation

#### **Professional Memberships**

Member of the Australian Institute of Company Directors (MAICD)

#### **Current Employment:**

**Director IT Infrastructure and Cloud (Griffith University)**

July 2016 – Current

Ranking in the top three per cent of universities worldwide, Griffith University hosts 50,000 students across five campuses in South East Queensland.

Member of executive leadership team and accountable for, and pro-active in, the design, procurement, development, delivery and support of robust IT infrastructure including networks, servers, identity and access, data storage, data centres and technology in teaching and learning spaces.

- Support \$10 million program of capital works for underlying infrastructure for five campus locations across South East Queensland
- Lead a team of 75 staff, with four direct reports
- Executive Member of ICT Boards including Solution Architecture, Information Security and Risk, Change Advisory.