

Frances is bilingual (being fluent in Indonesian and English) and has worked across South East Asia developing international relations, business and trade, coordinating business introductions, bilateral facilities agreements and international visits on behalf of the Northern Territory Government.

Her networks extend across federal and state government in the innovation, education and technology industries, and across arts and health and fitness industries.

She developed strong public relations expertise while liaising with consulates, Australian Customs and Australian Quarantine and local indigenous council, clinics and schools, and excellent negotiation, communication, web and digital skills and experience in advertising coordination, events, marketing and business and web in International Relations, TAFE, Education and Training and ICT industries.

Throughout her career Frances demonstrates strategic planning, governance and risk, stakeholder engagement, people, procurement and contract management skills to develop sustainable programs that facilitate innovation and the realization of great ideas across the Education sector in Queensland along with stronger collaborative partnerships and improved outcomes.

She builds relationships at the political, senior executive and operational level across federal and state lines, playing a key role in establishing two boards and project managing complex state-wide ICT and web-based projects, with a particular skill with recovery projects and for achieving change. Frances leads the delivery of operational programs of work while managing internal and external stakeholder groups including vendors and clients. Frances has advised the Minister for Education on a spend of over \$5M ICT grant funding on eligible state schools.

Frances has prior Director and project executive experience on ICT projects and programs of work, managing teams since 2009 and up to 50 staff across the Education sector, responsible for budgets \$1.7-\$18.182M, while successfully ensuring compliance and managing risk.

Frances has arts industry experience as a professional aerial circus performer, singer and dancer, volunteer stage manager, circus trainer and physical theatre student and performer. She has health and fitness industry experience, having run her own business as a yoga teacher and massage therapist.

Current Employment:

Manager, Innovation, ICT Design and Innovation, Queensland Department Education & Training (DET); FTE Staff 86,000; 1300+ state schools

Current & Prior Board & Committee Positions:

- Secretariat and Manager, Innovation (January 2016 to present day): Ideas Generator Governance Board, QLD Government Department Education and Training (DET)
- Agency representative for DET (October 2015 to present): Whole of Government Queensland Government Innovation Champions Network
- Jurisdictional representative for DET (July 2016 to present): National Online Learning Services Advisory Group
- Secretariat and Project Manager (January 2015 to present): Bring Your Own Device Project Board, DET
- Secretariat and Project Manager and Proxy for the Director, Web Services (2014): Web Governance Board, DET
- Agency representative for DET (2014): Whole of Government Queensland Government Consistent User Experience Advisory Group

Academic & Professional Qualifications:

- PROSCI Change Management, Being Human, 2016
- Prince2 Foundation, APM Group, 2007
- Bachelor of Arts (Psychology major, Indonesian minor), Charles Sturt University, 1997

Memberships:

- QLD University of Technology Career Mentor Scheme -a mentor
- Women in Technology Career Mentoring Program - mentor
- Change Management Institute - www.change-management-institute.com
- Women in Leadership and Management Australasia - www.wilma.net.au
- Women in Technology – www.wit.org.au